#### **AGENDA**

### METRO-EAST REGIONAL HUMAN RIGHTS AUTHORITY

### **REGULAR MEETING OF OCTOBER 10, 2013**

## I. <u>CALL TO ORDER</u>

- A. Roll Call Determination of a quorum present.
- B. Introductions by Chairperson
- C. Confidentiality statement presented
- D. Changes in Agenda:
  - 1. Does any member or the coordinator wish to change the agenda?
  - 2. Does any guest wish to speak on an agenda item?

## II. MINUTES

- A. Corrections or changes for the minutes of the September 12, 2013meeting?
- B. Approval

## III. COMMUNICATIONS:

## IV. NEW BUSINESS

A. Complaints

14-070-9006 - Warren Murray Center - records

14-070-9007 - a nursing home resident's daughter has been given a 30 day notice for discharge. The daughter states she does not know the reason for the discharge at this time. The HRA referred her to the Nursing Home Hot line. Have not heard back at this time.

14-070-9008 - A parent is guardian for her 21 year old daughter who currently lives with the family. The family needs to have her out of the house because of threatening behaviors and stressful living conditions and the family explains that a placement agency and regional service agent refuse to honor the families request to find placement in another setting. The family states neither agency will listen to the family's concerns and the need for her daughter to be placed. Consent to release information mailed 10/01/13

14-070-9009 - there was an incident where a dispute erupted regarding who owns patient records, the facility or the guardian. The facility created an edict requiring guardians or families review records during regular business hours while accompanied by a residential service

manager (cottage director). When a guardian explained that she cannot visit the provider during regular working hours, she was told that the agency would provide copies of specific requests current portions of records to be paid for by the guardian. The guardian stated that she prefers to review records privately during evening or weekend hours. The guardian does not want portions of records copies; however, she wishes to see the entire record so that she may compare labs, weights and other trends.

14-070-9010 - parents provided a copy of this affidavit from a guardian ad litem.

14-070-9011 - a regional hospital refused to offer emergency room treatment to a consumer who has self injurious behavior.

### B. Other new business:

## V. <u>UNFINISHED BUSINESS</u>

## A. Case progress reports

13-070-9020 - Alton Mental Health Center - cancel meetings, denied razor

13-070-9025- Touchette Hospital - medication treatment plan, discharge

13-070-9028 - Alton Mental Health Center - radio

13-070-9029 - Alton Mental Health Center - communication

13-070-9031 - Alton Mental Health Center - safety

13-070-9032 - Midwest Rehabilitation - medication

13-070-9033 - Alton Mental Health Center -unimpeded communication

13-070-9034 - Choate Mental Health Center - property

14-070-9002 - Wellsprings of Jerseyville - transportation home from ER

14-070-9003 - Jerseyville Hospital - forced a consumer to leave the hospital

14-070-9005 - St. Clair County Housing - eviction

14-070-9006 - Central School District 104 - Inadequate services

## B. Reports of Findings:

13-070-9030 - Alton Mental Health Center - privileges

14-070-9001 - Beverly Farm - least restrictive setting

## C. Case Closures:

13-070-9027 - Alton Mental Health Center -vegetarian diet

13-070-9021 - Willow Rose - deny visitation

# VI. ANNOUNCEMENTS AND COMMENTS

A. Set next meeting October 10, 2013 at 7:00 p.m. - Schedule site visits -

# VII. <u>ADJOURNMENT</u>